

**Crocodile West Implementation and
Maintenance of the Reconciliation Strategy**

**Strategy Steering Committee Meeting 4
Wednesday 25 July 2012**

WC/WDM Initiatives in Madibeng

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SECTIONS OF PRESENTATION

- ① Current situation**
- ② Current initiatives**
- ③ Outstanding issues**
- ④ Implementation constraints**

CURRENT SITUATION

- ❖ **Non revenue water 75%**
- ❖ **Includes not-paid-for billed water**
- ❖ **Excludes accounted for free basic water**

CURRENT INITIATIVES

- ❖ **Full stand water connection verification**
- ❖ **Identify illegal connections**
- ❖ **Carry out remedial/maintenance work where defects exist**
- ❖ **Renew or install conventional or prepayment water meters where required**
- ❖ **Monitor and improve credit control**

CURRENT INITIATIVES cont

- ❖ **Update all asset registers inline with GRAP 17**
- ❖ **Carry out a detailed survey of the assets**
- ❖ **Implement a revised infrastructure management plan**

OUTSTANDING ISSUES

- ❖ **Implementation of optimised water tariffs with first steps pro-poor and later steps pro-WC/WDM**
- ❖ **Customer care, awareness campaign, and education**
- ❖ **Repair and retrofitting of plumbing fixtures on private property where necessary**

OUTSTANDING ISSUES Cont

- ❖ **The installation of sufficient bulk meters to be able to divide the overall water services infrastructure into zones that can be easily monitored.**
- ❖ **The design and implementation of a water non revenue monitoring strategy**
- ❖ **The development of a business plan to achieve optimal non revenue water targets**

IMPLEMENTATION CONSTRAINTS

- ❖ Motivating top management**
- ❖ Raising the necessary funds to set up the non revenue water reduction / management system**
- ❖ Ensuring and adequate budget for ongoing implementation**

THANK YOU